


General Conditions for Services (GC-5)
1 March 2020

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7	1-March-2020	General use CTC/PTC	Jan Roos 	MG
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1 Definitions

- CLIENT means the party placing an order, being the legal entity as mentioned in the Purchase Order, as well as his legal successors in title;
- VENDOR means the party performing the SERVICES;
- SERVICES means the services to be performed by VENDOR in accordance with the CONTRACT;
- CONTRACT means the documents as specified in clause 2 of these General Conditions for Services.

2 CONTRACT

- 2.1** The CONTRACT consists of the Purchase Order signed by CLIENT and VENDOR, all listed documents mentioned in the Purchase Order, and any special agreements made between CLIENT and VENDOR.
- 2.2** Agreements, oral or in writing, made between VENDOR and un-authorised personnel of CLIENT will not be binding on CLIENT.
- 2.3** Where conflicts occur between or within the CONTRACT, codes and/or (legal) regulations the most stringent and/or severe requirements for the VENDOR will apply. In case of doubt CLIENT, if requested, will indicate the applicable condition.
- 2.4** Should any errors or omissions appear in the contract documents, VENDOR shall report the same to CLIENT for correction before proceeding with the execution of the SERVICES. VENDOR shall abide by and comply with the CONTRACT and their purport, and shall not avail himself of errors or omissions, should any exist, to restrict his obligations.

3 Level of performance

- 3.1** VENDOR warrants that the SERVICES shall comply with generally prevailing professional rules and standards of honour and good reputation and shall be performed completely in accordance with the CONTRACT, any technical documentation supplied by CLIENT and in accordance with the agreed time-schedule.
- 3.2** If, in the opinion of Client, (part of) the SERVICES performed by VENDOR or his subcontractor do not comply with the CONTRACT, are in any way defective, or VENDOR has failed to correct imperfections and/or damages, or VENDOR has failed to fulfil his obligations to third parties and/or his personnel, or VENDOR has failed to fulfil any other contractual obligations, CLIENT will demand remedial action by VENDOR in writing. If VENDOR does not immediately upon receipt of such notice undertake and proceed with due diligence to remedy the deficiencies, CLIENT is entitled to undertake the remedial actions himself or to contract a third party to undertake the remedial actions at VENDOR's expense. This notification is not required in case the agreed term for compliance with the CONTRACT has elapsed. CLIENT in addition reserves the right for further claims and/or indemnification.

4 Information supplied by CLIENT

CLIENT shall do its best to timely supply the information required for the execution of the CONTRACT to VENDOR, provided that the documents handed over by VENDOR for approval are of good quality and are timely provided to CLIENT. Should VENDOR be of the opinion that the progress of the SERVICES is delayed because CLIENT does not supply the information and/or does not approve the documents in accordance with the time-schedule, VENDOR shall immediately notify CLIENT in writing. If VENDOR fails to timely notify CLIENT, VENDOR shall not be granted reimbursement of the costs resulting from the delay nor an extension of time.

5 Quality inspection

CLIENT has the right to inspect the SERVICES during the execution and to reject any part of the SERVICES not performed in accordance with the conditions of the CONTRACT. The inspection or rejection by CLIENT does not relieve VENDOR of any responsibility or liability with respect to his contractual obligations. VENDOR shall remedy the part of the SERVICES rejected by CLIENT for his own account.

6 Assignment

VENDOR shall not assign, transfer, delegate or subcontract the whole or any part of the SERVICES without the prior written approval of CLIENT. Such approval shall not release VENDOR from any of his obligations or liabilities under the CONTRACT.

7 Completion and acceptance

VENDOR shall advise CLIENT in writing when he considers the SERVICES completed. Within thirty (30) days after receipt of the notification, CLIENT shall inform VENDOR in writing as follows:

- a) that CLIENT accepts the SERVICES, without prejudice to clause 8;
- b) that CLIENT has concluded that the SERVICES or a part thereof have not been performed in accordance with the CONTRACT. In the latter case, VENDOR shall immediately take all necessary actions to remedy the defects in the SERVICES and to complete the SERVICES in accordance with the CONTRACT. The CLIENT shall be deemed to have accepted the SERVICES (further "Acceptance of the SERVICES") if CLIENT has not responded within the period as mentioned in the first part of this clause.

8 Liability

VENDOR is liable for and indemnifies CLIENT against all costs and/or damages arising from his whole or partial non-compliance with the CONTRACT. VENDOR's liability under this clause shall end five (5) years after Acceptance of the SERVICES. This limitation of the duration of the liability does not apply in case of wilful misconduct, gross negligence or in case of damages suffered by CLIENT as a result of VENDOR's infringement of intellectual property rights of third parties. CLIENT will give written notice to VENDOR of the nature and extent of the damages suffered. VENDOR will reimburse the damages within thirty (30) days after receipt of said notice.

9 Changes

CLIENT may at all times request VENDOR to change, increase or decrease (part of the) SERVICES. Any consequences will be agreed upon between CLIENT and VENDOR. No changes by VENDOR will be permitted except after specific written approval by CLIENT.

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10 CONTRACT price

As full and complete compensation for the execution of the SERVICES, VENDOR shall be paid the contract price mentioned in the CONTRACT. The contract price may be determined based on time spent at the rates agreed upon, a lump sum price, or an amount calculated in another way. The prices and/or its price elements is/are fixed during the CONTRACT period and not subject to any escalation.

11 Payment

VENDOR's invoices will be paid in accordance with the payment terms included in the Purchase Order, or, in addition to or failing such payment terms, within 60 days computed from the date of CONTRACTOR's fulfilment of the specified conditions and the date of receipt of CONTRACTOR's invoice, provided such invoice is properly drawn and accompanied by the required supporting documents. If invoices and/or supporting documents require correction the time of payment will be computed from the date of receipt of the corrected invoice and/or documents.

CLIENT is entitled to balance all amounts due to VENDOR under the CONTRACT with amounts to recover from VENDOR under the CONTRACT.

12 Termination due to default

In case of VENDOR's failure to comply with any provision of the CONTRACT, the CLIENT may by giving written notice terminate the CONTRACT or a part thereof without further notice of default and without judicial or arbitral intervention and without cost or penalty to CLIENT. CLIENT shall be entitled in such case to take over wholly or partially the part of the CONTRACT already executed. In that case CLIENT shall pay and VENDOR shall accept payment of costs incurred prior to such termination that may under recognised accounting principles be reasonably allocated to the part of the CONTRACT taken over, less any prepayments made and less compensation for damage caused by VENDOR's default. In addition CLIENT shall be entitled to claims as provided for in the CONTRACT and/or in the applicable rules of law.

13 Termination by CLIENT

CLIENT may terminate the CONTRACT in whole or in part by written notice to VENDOR. In such event CLIENT shall pay and VENDOR shall accept payment of all costs incurred prior to such termination that may under recognised accounting principles be reasonably allocated to the execution of the CONTRACT plus a reasonable allowance for overheads and profit for the part of the CONTRACT executed less payments made.

In case of termination for cause or for convenience, VENDOR will at CLIENT's request assign to CLIENT - to the extent required by CLIENT - the sub-contracts to the CONTRACT entered into by VENDOR.

14 Force Majeure

Force Majeure is defined as any occurrence which cannot be reasonably foreseen, controlled and prevented by VENDOR and which materially affects the execution of the CONTRACT. Normal risks such as ordinary hazards of inclement weather, availability of labour, material or transport, rejection of material, strikes other than general strikes, fluctuation of prices or wages, bankruptcy, insolvency, etc., shall not be considered Force Majeure. VENDOR shall notify CLIENT immediately in writing of an occurrence of Force Majeure. VENDOR claiming an extension of time because of Force Majeure shall have the burden of proof of the existence of a situation of Force Majeure and that the occurrence affects the progress of the execution of the CONTRACT. Extra costs caused by Force Majeure encountered by VENDOR will not be compensated by CLIENT.

15 Passing of ownership

The ownership of documents drafted in relation to the SERVICES and/or goods shall at the latest pass to CLIENT at the date of delivery.

16 Intellectual property

All intellectual property rights of documents cum annexes created in relation to the SERVICES, the adjustments thereto, extensions thereto and/or relating (technical) information, documents, procedures, tasks, etc. will vest in CLIENT. As far as existing intellectual property rights to the SERVICES and/or (technical) information, documents, procedures, etc. are with VENDOR and/or third parties, VENDOR will arrange an irrevocable right to allow free and unrestricted use by and for the benefit of CLIENT.

VENDOR shall indemnify and/or hold harmless CLIENT against any action, claim, demand, costs, charges and expenses arising from or incurred by reason of any infringement of trade name and/or other intellectual property rights of third parties in connection with SERVICES or parts thereof. In the event of any claim being made or action brought against CLIENT arising out of the matters referred to in this clause VENDOR shall be promptly notified thereof and shall at his own expense conduct all negotiations for the settlement of the same and any litigation that may arise there from. CLIENT shall at the request of VENDOR afford all available assistance for any such purposes. CLIENT shall be reimbursed any expenses incurred in doing so.

17 Confidentiality

All engineering data, designs, drawings and other documents supplied to VENDOR by CLIENT are confidential and shall not be used for any purpose whatsoever other than for the execution of VENDOR's obligations under the CONTRACT.

18 Publicity

Without CLIENT's prior written approval VENDOR shall not make public any details of the CONTRACT, the SERVICES to be supplied or the purpose for which any SERVICES to be supplied hereunder are to be used.

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19 Laws and Regulations

VENDOR shall comply with all applicable national, state, municipal, local and other laws, codes and regulations and any requirements, ordinances, rules and regulations of any authorities having jurisdiction in connection with the SERVICES in regard of but not limited to employees, social benefits, labour regulations, safety, environment, taxes and technical requirements. All VENDOR's employees shall carry valid identification.

VENDOR is obliged to comply with the Dutch Foreign Nationals (Employment) Act ("Wet arbeid vreemdelingen") and indemnifies CLIENT for penalties and/or sanctions imposed on CLIENT for violating this law.

20 Derived liability

CLIENT may pay social insurance premiums and wage tax related to the SERVICES and owed by VENDOR, into VENDOR's "G"- (blocked) account as described in the "Wet Ketenaansprakelijkheid" (Derived liability Act). Such payments are made for amounts for which CLIENT may be held jointly and severally liable under said legislation.

21 Disputes

All disputes arising in connection with the CONTRACT shall be finally settled by the competent civil court in The Hague, the Netherlands or, if CLIENT so prefers, by three arbitrators in accordance with the rules of the Netherlands Arbitration Institute (*Nederlands Arbitrage Instituut*). In case of arbitration, place of arbitration shall be The Hague, the Netherlands. Upon VENDOR's request CLIENT will inform VENDOR within one month of his choice.

Unless confirmed in writing by CLIENT, VENDOR shall not delay or postpone the execution of SERVICES because of disputes and/or procedures.

22 Governing Law

The CONTRACT shall be construed, interpreted and applied in accordance with the laws of the Netherlands.

23 Language

All correspondence and documents in connection with the CONTRACT shall be in the English language.

24 Compliance with Bilfinger Vendor Declaration

VENDOR shall comply with the Bilfinger Vendor Declaration. A current version of the Bilfinger Vendor Declaration is attached to the CONTRACT and is available on the Bilfinger website. The Bilfinger Vendor Declaration sets the minimum standards that must be applied. However, to the extent, the Bilfinger Vendor Declaration conflicts with the laws of the Netherlands, the law of the Netherlands shall apply. CLIENT may change the Bilfinger Vendor Declaration if there is change of legal, regulatory or institutional requirements, case law or ethical business standards relevant to the content of the Bilfinger Vendor Declaration.

CLIENT will inform VENDOR of any changes or amendments to the Bilfinger Vendor Declaration. VENDOR shall comply with the latest version including the changes as far as it has been informed thereof.

25 Business Conduct Clauses**25.1 Compliance Obligation**

VENDOR shall comply with all applicable laws and regulations including but not limited to anti-corruption, anti-money laundering, anti-terrorism, export control, economic sanction and anti-boycott laws, regulations and administrative requirements applicable to VENDOR or its services.

VENDOR hereby represents and warrants that it and/or all of its shareholders, directors, officers, employees and subcontractors who will perform services under this CONTRACT are knowledgeable about the laws, restrictions and principles stated above and agrees to take appropriate steps to ensure compliance by any such persons with respect to the services to be performed under this CONTRACT

25.2 Anti-Corruption Obligation

VENDOR hereby represents and warrants that neither payments nor any other advantages or favours have been or shall be, directly or indirectly, offered, promised, or provided to: (i) a private party, which as a result could lead to an improper advantage in relation to the business of CLIENT; or (ii) a public official, member of the judicial system or any other government-related or state-owned entity or person ("Public Official") for himself or herself or another person or entity, in order to influence official action, or any Public Official.

25.3 No Public Official

VENDOR hereby represents and warrants that (a) if VENDOR is an individual, neither VENDOR nor any close relative of VENDOR: (1) is a Public Official or (2) has any personal or business relationship or association with any Public Official who is or will be in a position to affect or influence the award of business or other advantages to CLIENT in any country in which VENDOR will provide services to CLIENT pursuant to this CONTRACT; and (b) if VENDOR is an entity, no director, officer, or shareholder, and no employee who will perform services under this CONTRACT is a Public Official or has any close personal or business relationship or association with any Public Official who is or will be in a position to affect or influence the award of business or other advantages to CLIENT in any country in which VENDOR will provide services to CLIENT.

25.4 Notification Duty

If, during the term of this CONTRACT, VENDOR becomes aware that the representations and warranties set forth in clause 25.2 and 25.3 are no longer true and correct, VENDOR shall notify CLIENT in writing within fifteen (15) working-days. Whether or not notification within the fifteen (15) working-days is received, if CLIENT determines that the changed circumstances provide good cause to terminate this CONTRACT, the CONTRACT may be terminated in CLIENT's sole discretion.

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25.5 Engagement of Business Partners

VENDOR shall only be permitted to appoint subcontractors, intermediaries or other persons or entities with regard to CLIENT's business ("Business Partners") in case of prior written approval by CLIENT such approval shall not unreasonably be withheld. If permitted, VENDOR has to select Business Partners with regard to CLIENT's business with specific care. VENDOR shall take appropriate steps to ensure that Business Partners comply with all applicable laws as stated in clause 25.1 "Compliance Obligation" and the Bilfinger Vendor Declaration.

25.6 Books and Records

VENDOR shall keep full records in relation to the performance of the CONTRACT. The content of these records shall include, but not be limited to full and accurate description of performance of VENDOR and its subcontractors (e.g. details of service providers, timesheets, and relevant correspondence or summaries thereof), all expenditures, all payments made and any other documents created or received in connection with the CONTRACT with CLIENT.

VENDOR shall keep these records at least for the statutory retention period or a period of ten (10) years after full completion of this CONTRACT, whichever is longer.

25.7 Payment Details

All payments to VENDOR by CLIENT will be made only after receipt of an invoice referring to the CONTRACT and setting out details of the services provided and/or products delivered, by transfer to a bank account in VENDOR's name in the country where the services are to be provided or where VENDOR has established or maintains its principal place of business.

25.8 Report of Unlawful Conduct

VENDOR shall promptly (within seven (7) working-days) report to CLIENT any alleged unlawful conduct by itself or by one of its shareholders, directors, officers, employees and subcontractors, if this conduct occurred in relation to business of CLIENT. CLIENT and/or Bilfinger will have the right to conduct its own internal investigation to the extent the allegation potentially relates to the business of CLIENT.

VENDOR shall disclose immediately (within one (1) working-day) upon awareness of any initiated internal investigations and investigations by authorities related to business of CLIENT.

25.9 Cooperation in Investigation

VENDOR shall fully and in a timely manner cooperate with any investigation performed by Bilfinger and/or CLIENT into alleged breaches of these Business Conduct Clauses, including responding accurately and completely to all inquiries and providing any requested documents. This may include, but is not limited to, provide access to documents and personnel.

25.10 Right to Audit

CLIENT shall be entitled, with the help of external advisers if deemed necessary, to audit all books, accounts, records, invoices, and accompanying documentation of the VENDOR in order to verify compliance by the VENDOR with these Business Conduct Clauses. VENDOR agrees that it and its controlling shareholders, directors, officers, employees and subcontractors will cooperate fully with CLIENT and its advisers in any such audit. Each party shall bear its own costs incurred in connection with such audits.

Business and trade secrets are excluded from audit, unless the audit is conducted by an Audit Firm with confidentiality obligations. Paragraphs containing business and trade secrets may therefore be redacted before documents are made available to CLIENT.

CLIENT or its designated representatives shall have the right to access, audit and review the books and records, costs and expenses related to this CONTRACT, and to keep copies thereof, to the extent relevant to this CONTRACT, at any time during and within ten (10) years after termination of this CONTRACT.

The audit provisions of the CONTRACT will survive any termination or expiration of the CONTRACT.

For as long as any information requested by CLIENT in connection with an audit is not provided by VENDOR, CLIENT may withhold payments or refuse any other contractual performance.

25.11 Termination Right

VENDOR acknowledges and agrees that any breach of the Business Conduct Clauses set out in this CONTRACT will be deemed a material breach of contract entitling CLIENT to terminate the CONTRACT at any time and with immediate effect, without any obligation to pay any outstanding fees or make any other payment. CLIENT shall not be obliged to compensate any loss suffered by the VENDOR as the result of termination under this clause 'Termination Right'. To the extent not consistent with the foregoing, the provisions on termination for cause as set out in this CONTRACT shall apply.

25.12 Refund of Payments

If CLIENT reasonably believes, and except to the extent that VENDOR proves to the contrary, that the event given rise to such a termination under clause 25.11 above (Termination Right) also constitutes a violation of the U.S. Foreign Corrupt Practices Act or any other applicable Anti-Bribery Laws, any claims for payment by VENDOR with regard to this CONTRACT shall be automatically terminated and all payments previously made shall be immediately refunded to CLIENT by VENDOR.

25.13 Compensation for Damages

In case of any breach of this Business Conduct Clauses, CLIENT shall be entitled to compensation for damages. VENDOR shall indemnify and hold harmless CLIENT, its affiliates, parent company (jointly "Bilfinger") or its employees, for any and all claims of third parties and all penalties, fines, sanctions, confiscation, forfeiture or disgorgement imposed upon Bilfinger, or its employees, in connection with any breach of this Business Conduct Clauses by VENDOR.

25.14 Annual Financial Statements

VENDOR must certify annually to CLIENT its ongoing financial stability and liquidity, and agrees to provide CLIENT, on an annual basis, its audited financial statements.

25.15 Training and Certification

VENDOR agrees to participate in any and all training required by CLIENT covering its commitments under the terms of this CONTRACT particularly in relations to the Compliance Obligation and the Anti-Corruption Obligation in clauses 25.1 to 25.2, at all reasonable times and with reasonable advance written notice. Where VENDOR has an equivalent Compliance program to Bilfinger, VENDOR shall provide annual confirmation that management and key staff in relation to this CONTRACT have undergone appropriate anti-bribery and corruption training.

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26 Export

The VENDOR is obliged and undertakes to comply with any Dutch, EU and US laws and provisions applicable to the import, export or re-export of any technology and information (further 'GOODS') that are part of the SERVICES to be provided under this CONTRACT. The VENDOR is not entitled to use for the execution of the SERVICES any US Goods which are subject to US EAR (Export Administration Regulation) or to involve US persons in the execution of the SERVICES, unless the CLIENT has given its express prior consent. The VENDOR shall inform the CLIENT of all information necessary for the export of any technology and information that are part of the SERVICES and provide the CLIENT free of charge without delay, but no later than two weeks after receipt of the Purchase Order, the relevant data by means of the form "Export Restriction Statement" (attached to the Purchase Order) for all Goods supplied under this CONTRACT and agrees to keep the CLIENT during the execution of the CONTRACT informed at any time of any changes by written notice. The VENDOR shall indemnify and hold harmless the CLIENT from all loss, damage and third party claims resulting from a breach of any of the aforementioned obligations, unless such breach is not attributable to the VENDOR.

27 Data Protection

Bilfinger Tebodin is committed to protect and respect your privacy. Bilfinger Tebodin will only collect and process personal data in a lawful, fair and transparent manner. Bilfinger Tebodin shall process personal data of (employees of) suppliers, customers and business partners in accordance with the 'Bilfinger Tebodin Privacy Policy: customers, suppliers and business partners' (hereafter 'Privacy Policy'). In this Privacy Policy, amongst others, the principles applicable to the processing of personal data, the purposes for processing personal data, the security and confidentiality measures taken and a description of the rights of data subjects are recorded

Bilfinger Tebodin refers to the Privacy Policy as published on the website of Bilfinger Tebodin <https://www.tebodin.bilfinger.com/>